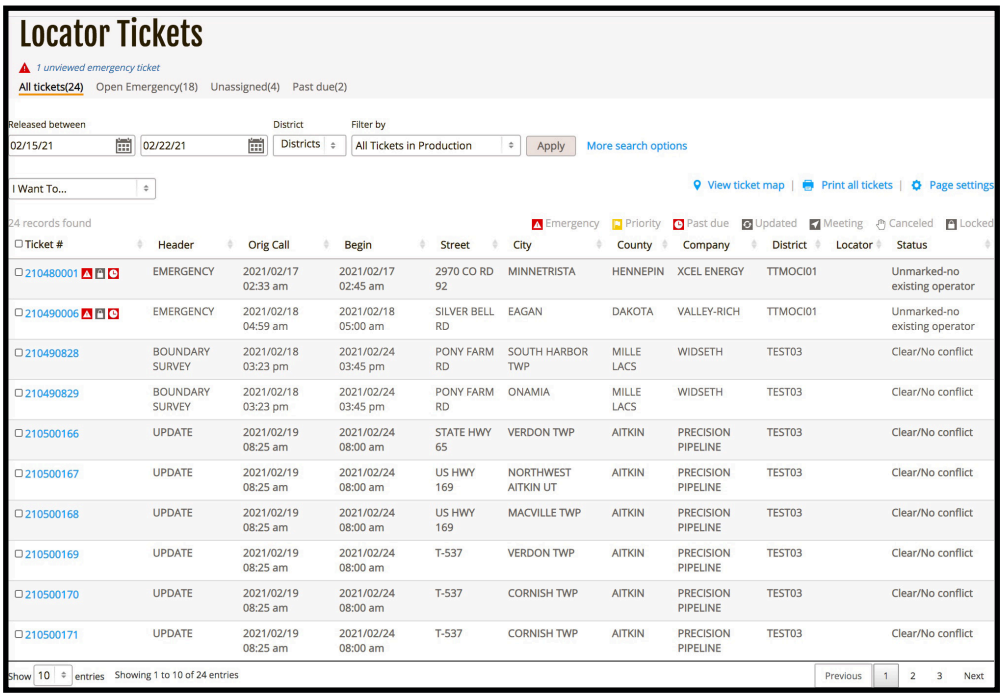
Locator Tickets OVERVIEW

Allowing Locating Professionals to Organize, Manage, and Track Locate Requests

Gopher State One Call allows for precise control over the management, assignment, and tracking of your incoming locate requests.



Records Hosted and Displayed Online for Easy Access

Locator tickets are stored online for quick, easy, and efficient retrieval and reporting.

Respond, Record, Recall

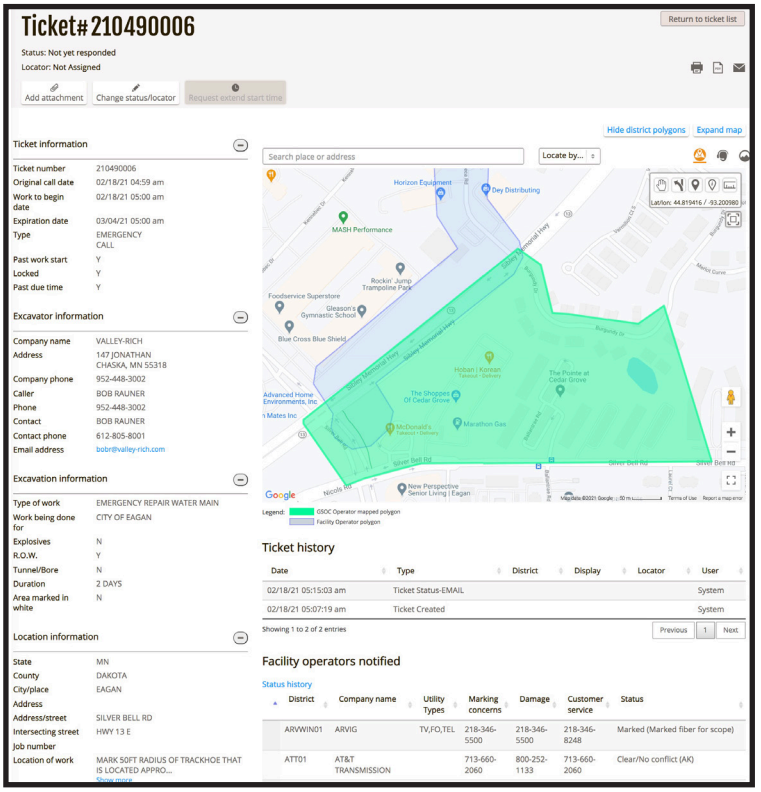
Updating locate status for positive response compliance, logging data about site visits, and uploading photographs are some of the standard features available to fully document your work.

Assign Locators to Specific Tasks and Follow Their Progress

Schedule an entire route for a locator to follow throughout the day or pair individual tickets with a locator as needed. Assignments are displayed on the map and listed in text form for easy follow up and review.

Define Criteria for Automatic Work Assignments

You can designate specific, customized areas that will automatically assign locators as soon as the tickets are received.

Real-Time Ticket Information Updates

Edits to tickets or active work areas, emergencies, or any other information will update to the server every few minutes - keeping everyone informed, on the same page, and up to speed.